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Diplomates of the American College of Veterinary Radiology

## **New Clients**

Thank you for choosing VetRad! We sincerely appreciate your business. Please visit VetRad at [vet-rad.com](http://vet-rad.com) and on Facebook. We are the in-house radiologists at **MedVet Akron** in Copley, OH, **MedVet Cleveland West** in Brook Park, OH, and **VCA Great Lakes Veterinary Specialists** in Warrensville Heights, OH. In addition, we consult with over 1000 referral centers, emergency clinics, and veterinary hospitals from coast to coast across the United States.

## **Fees**

Our fee for digital x-rays transmitted directly to our teleradiology workstations over the Internet is as low as \$60/case. For all other cases provided to us for evaluation, if x-rays are accompanied by payment, our consultation fee is \$81/case. If you prefer to be billed, our fee is \$85/case.

## **X-ray Reports**

Upon receipt of your x-rays, an x-ray report will be e-mailed to you. If you have a question regarding a report, please don't hesitate to contact us at our toll free number. X-ray films will be mailed back via the US Postal Service.

## **Postage-Paid Mailing Labels**

For your convenience, please feel free to use one of our US Postal Service Business Reply mailing labels, which are available on our website under the Mail-In Services tab. Once you've affixed a mailing label to an x-ray envelope, you may give the envelope to your postal carrier. There is no need to pay postage, or take the envelope to a post office. We cover all postal fees. X-rays sent with postage-paid mailing labels are First Class Mail. Delivery averages 2-4 days, but may take a week. If rapid delivery is essential, please consider courier delivery.

## **Courier Delivery**

Clockwork Logistics serves many communities in Northeastern Ohio. We've arranged for special rates. The cost for overnight delivery is usually \$6 or \$12, depending upon your location. To request a pickup, please call 216-581-0707. The United States Postal Service ([usps.com](http://usps.com); 1-800-275-8777), United Parcel Service ([ups.com](http://ups.com); 1-800-742-5877) and FedEx ([fedex.com](http://fedex.com); 1-800-463-3339) will deliver x-rays overnight from anywhere in the United States. All services are accessible online. X-rays should be sent to: VetRad, 4760 Richmond Road, Warrensville Heights, OH, 44128, (216) 831-6789.